

C L A I M S

1 1. A process for the customisation of consumer products,
2 which comprises the steps of:

3 (a) preparing said consumer products according to
4 selections of product characteristics made by a
5 consumer,

6 (b) optionally reconstituting with one or more other
7 components, and

8 (c) dispensing from a vending system at a point-of-sale
9 of said consumer products.

1 2. The process according to Claim 1, wherein said process
2 allows for the simultaneous multiple customisation, optional
3 reconstitution with one or more other components and
4 dispensing of consumer products.

1 3. The process according to Claim 1, wherein the consumer
2 product is dispensed into a reusable storage container.

1 4. The process according to Claim 1, wherein the process
2 includes a remote means of operating the vending system.

1 5. The process according to Claim 2, wherein the process
2 includes a remote means of operating the vending system.

1 6. A vending system for the customisation of consumer
2 products, wherein said consumer products are prepared
3 according to selections of product characteristics made by a
4 consumer, optionally reconstituted with one or more other
5 components and dispensed from said vending system at the
6 point-of-sale of said consumer products.

1 7. The vending system according to Claim 6, wherein said
2 vending system allows for the simultaneous multiple
3 customisation, optional reconstitution with one or more
4 other components and dispensing of consumer products.

1 8. The vending system according to Claim 6, wherein the
2 vending system may be operated by a remote means.

1 9. The vending system according to Claim 7, wherein the
2 vending system may be operated by a remote means.

1 10. The vending system according to Claim 8, wherein the
2 remote means comprises a direct electronic link or a modem.

1 11. The vending system according to Claim 6, wherein said
2 vending system is connected to a plurality of interfaces

3 and/or one or more further vending systems, such that any
4 interface may be used to select and customise product
5 according to availability of an interface and any dispense
6 point may be used to dispense product according to loading.

1 12. The vending system according to Claim 7, wherein said
2 vending system is connected to a plurality of interfaces
3 and/or one or more further vending systems, such that any
4 interface may be used to select and customise product
5 according to availability of an interface and any dispense
6 point may be used to dispense product according to loading.

1 13. The vending system according to Claim 8, wherein said
2 vending system is connected to a plurality of interfaces
3 and/or one or more further vending systems, such that any
4 interface may be used to select and customise product
5 according to availability of an interface and any dispense
6 point may be used to dispense product according to loading.

1 14. The vending system according to Claim 6, wherein said
2 vending system may use a batch or a parallel process for
3 handling product orders.

1 15. The vending system according to Claim 7, wherein said
2 vending system may use a batch or a parallel process for
3 handling product orders.

1 16. The vending system according to Claim 8, wherein said
2 vending system may use a batch or a parallel process for
3 handling product orders.

1 17. The vending system according to Claim 10, wherein said
2 vending system may use a batch or a parallel process for
3 handling product orders.

1 18. The vending system according to Claim 11, wherein said
2 vending system may use a batch or a parallel process for
3 handling product orders.